

Brad Worthley Bio

Brad Worthley is an accomplished business consultant with over 37 years of management experience. He is also an internationally acclaimed leadership, customer service and motivational expert who has trained hundreds of thousands of people in a wide range of industries throughout the world in the last 22 years. He has authored three books and produced numerous training videos and audio programs.

His client list contains some of the largest and most prestigious corporations in the world from a diverse range of industries. As an expert in his field, he teaches businesses of all sizes how to consistently build and retain both customer and employee loyalty by changing their culture and not just their people. He is passionate about helping organizations establish and sustain service cultures: This is a place where employees love to come to work and customers love to do business.

As a world-wide keynote speaker and trainer, Brad is always the highest rated speaker at any event he speaks at because his content is not only innovative and incredibly powerful, but delivered with passion, enthusiasm and humor. His presentations have been called “shows” by many and the attendees always ask “when will he be back”.