

## **Brad Worthley Introduction**

Brad Worthley is an accomplished business consultant with over 35 years of management experience. He is also an internationally acclaimed leadership and customer service expert who has trained over a million people in a wide range of industries throughout the world.

Brad teaches businesses how to consistently build and retain both customer and employee loyalty by changing their culture and not just their people. Brad is an author, consultant and trainer who works with small and medium size companies, up to some of the largest corporations in the world.

In his spare time, Brad has volunteered as a youth soccer, baseball, and basketball coach for 15 years, and he volunteers weekly at a domestic violence shelter where he works with children.

Please welcome, Mr. Brad Worthley